

MELBOURNE CONTACT DETAILS

Emergency Contact Details:

In the event of an emergency requiring immediate Police, Ambulance or Fire Services, dial 000.

It is important to note that Ambulance insurance cover is only for a medical emergency.

If it is not a medical emergency, do not call an ambulance but rather ring www.homevisitingdoctor.com.au, Ph: 9429 5677 (weekends and public holidays and after 4pm Mon to Fri) or contact your local [Medical Centre](#).

In case of a medical, welfare or crisis emergency, students may contact the college using the below Emergency Contact Numbers.

MELBOURNE

Mondays to Fridays – 8:30am – 5:30pm

03 8888 6565

After hours:

0425 177 171 – Randolph Monteiro

03 8888 6565 – Afterhours On-duty Staff Member

Additional Emergency after hours contact phone numbers and services

All of these services are open 24 hours a day, 7 days a week

Organisation/information	Contact
Study Melbourne Student Centre 24/7 duty case worker This is a good starting point for students, especially if it is a crisis about housing or health. http://www.studymelbourne.vic.gov.au/help-and-advice/accidents-and-emergencies	1800 056 449
Crisis Accommodation Information Line: http://www.salvationarmy.org.au/en/Find-Us/Victoria/CrisisServices/	1800 627 727
Lifeline 24 hour crisis support and suicide prevention services www.lifeline.org.au	13 11 14
Victorian Suicide Help Line http://www.suicideline.org.au	1300 651 251
Safe Steps Crisis Advice and Accommodation for women http://www.safesteps.org.au	1800 015 188
Maternal and Child Health (Telephone assistance for mother and or child concerns) http://www.education.vic.gov.au/childhood/parents/support/pages/mchline.aspx	13 22 29
Nurse on Call Phone service that provides immediate, expert health advice from a registered nurse http://www.health.vic.gov.au/nurseoncall	1300 60 60 24
Poisons Information Centre http://www.austin.org.au/poisons	13 11 26